



Miami, August 4, 2004

To Whom It May Concern:

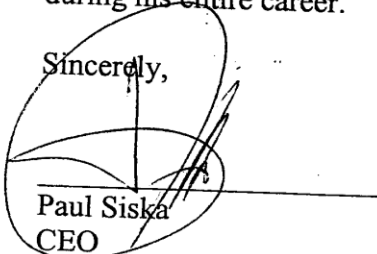
This letter intends to serve as a recommendation in regards the personal honorability and professionalism of Mr. Pablo G Paez.

I known Mr. Paez since 1997 when we worked together as part of the top executive team in Conecel, the leading cellular phone company in Ecuador. Mr. Paez was the Chief Information Officer until 2001. I have worked on several project with him since, and during all this time, Mr. Paez has repeatedly demonstrated a very high level of knowledge, commitment and competence in the performance of his duties, often going beyond them.

Hereby, I can certified that Pablo G Paez has been hired how Chief Operating Officer of Touch Point Centers International, reporting directly to the CEO. Pablo will be responsible for all the operations of the Company, which can be divided in three distinct areas: (i) the call center operations, which includes floor operations in three countries: US, Jamaica and Ecuador, having the offshore center operations managers reporting to this position (ii) Technology and Network, and (iii) Account Management. Among the areas under his responsibilities include international operations of IT, Floor Inbound and Outbound operations, Quality Assurance, Monitoring, Training and Recruiting and Account and Program Management.

I have no doubts that Mr. Paez will excel in this position, as his has done during his entire career.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Siska", is written over a horizontal line. The signature is enclosed within a hand-drawn oval shape.

Paul Siska
CEO